

## Privacy Policy

We inform all users that the personal data and information they provide when inquiring will be used only by **OlivArt** and are intended to offer better customer service and to facilitate communications. Such information will never be shared with other parties for marketing purpose.

## Packing

No extra charges. Our prices are FOB. Therefor free packing and other handling expences are included in the price.

However, if you need Special or customized packing or packaging, do not hesitate to contact us, we'll tailor a solution to match your needs at minimum cost

## Satisfaction

Being pioneers in our trade and with five decades of experience, we developed an instinctive sense to understand what our customers expect to receive back when dealing with us. Accordingly, items designated to export are not only selected, but also pass a strict inspection to exclude items not complying with our quality standards.

We are proud of our achievements and therefore we hold ourselves responsible for the quality of our products and service to be satisfactory. We always welcome negative comments and take them seriously.