

General terms

Before confirming any order and to avoid any misunderstandings, please read carefully the following terms/information. If you will still have any doubt and need more information, do not hesitate to contact us. We have alternative solutions for any obstacle.

Samples and trial orders □ Physical samples or trial orders are available upon request and advanced payment. (Please ask for shipping and handling costs)

Prices Our wholesale prices are in US\$ “**FOB**” Israeli port. This means that the price includes:
packing and other handling costs.
The price does not include:
freight or insurance costs. □

Shipping options □ □ We recommend Air parcel post EMS (Express Mail Service) for small/medium shipments, this mode normally is fast, economical and includes door to door service. For volume orders, via air cargo or sea freight, door to door service (Including custom clearance at destination) is available upon request

Freight costs □ Usually we advice our customers about the most appropriate and economical shipping option for each order depending on its weight and volume. Freight costs will be indicated and detailed in the proforma invoice.

Insurance □ Our prices does not include insurance cost, we recommend that the customer provide insurance if he wishes to do so.

Liability According to international commercial lows, our responsibility regarding loss or damage risks ends when we deliver the shipment into the custody of first carrier. I.E., Post office, air cargo facilities or ship rails.

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